POLICY TYPE: Ends Policy

POLICY #: ENDS-1

POLICY TITLE: ENDS OF THE ORGANIZATION

Mega End: The Rail Passenger Association/National Association of Railroad Passengers’ “A Connected America” exists so that members, partners and travelers can benefit from a modern, multimodal transportation network that provides seamless mobility and fosters economic opportunity.

1) Regarding Infrastructure: A high-quality, integrated multimodal transportation network making travel safe, efficient and affordable, with an emphasis on passenger rail.

2) Regarding the Impact of Members: Inspired and passionate members will have the knowledge and support to work from the “bottom up” in ways that are most effective in their communities.

3) Regarding Partnerships: The collective voice of travelers and partners will influence policy at all levels.

4) Regarding The Voice of Travelers: Means will exist to address the desires of travelers and grassroots organizers for responsive customer service and service delivery.

Initially Drafted: October 13, 2016
Initially Adopted: October 14, 2016
Policy Review Period: Annual
Policy Review Month: June
Policy Reviewed Date(s): 6/29/17; 6/28/18; 6/27/19

Monitoring Report Frequency: Quarterly
Monitoring Report Type: Internal
Monitoring Report Due: # 1 – April
                        # 3 – July
                        # 4 – October
                        # 2 - January

Monitoring Report Responsibility Of: President/CEO